09.12.2022

PM.

NEGATION

**1.NEGATIVE LISTING**

* Select Retail Operations from the Functions panel
* Select the option – “Perform or Reverse Negation on Retail CIF [PRNRC]
* CIF Subtype – Customer
* CIF ID – Enter the CIF ID
* Click on Search
  + You can view the CIF details in the list
* Click on Change Status in the dropdown at the bottom of the screen
* Click on Go
* Click on + button on the Reason Code List
* Reason Code Description - Select the Reason code form the searcher
* Valid Till – Enter 31-12-2099
* Remarks – Enter Remarks if any
* Click on Save
* You will get a message< The CIF ID is submitted for processing. CIF ID: xxxxxxxxxxx>
  + **Retail CIF Negative List - Approval/Authorization**
  + Login to another User ID for approval of the CIF enriched
* Login to Finacle and select the Solution as “Core\_CBKTST”
* Enter menu – RCCAT in the menu shortcut bar
* CIF Type – Retail
* CIF ID – Enter the CIF ID created
* Operation – Approve
* Entity Type – Customer
* Click on Search
* You can see the CIF details which needs to be approved
* Click on Approve hyper link under Action
* Select Access Type as Admin
* You will be redirected to CRM Solution
* Click on Cancel
* Click on VIEW AUDIT TRAIL
* Click on the + icon to view the details
* Close the Window
* Select the Decision from dropdown as Approve
* Enter any Remarks
* Click on Submit
  + You will get a message< The approval form is submitted successfully. CIF ID: xxxxxxxxxxx>